

SHEETAL KAKATI

Senior UAT Engineer

Address : Jayangar 4th T block East End Road Bangalore, Karnataka, India(560041)

PROFESSIONAL SUMMARY

- Passionate software tester with 9+ years of experience in testing OTT, e-commerce and game applications across mobile, tablet, TV, and web platforms. Adept at leading teams, providing guidance, and delivering high-quality software products.

SKILLS

Agile - Jira
Zephyr - Web release engineering and deployment
API Testing - Charles Proxy
ADB - Functional testing
Regression Testing - Smoke Testing
Sanity Testing - Exploratory Testing
Team Management - Postman
Browser Stack - Debugging

EDUCATION

- BE in Electronics and Communication Engineering** (January 2013)
Hira Sugar Institute of Technology, Belgaum, Karnataka
- Diploma in Electronics and Communication Engineering** (January 2009)
Govt Polytechnic, Belgaum, Karnataka

ACHIEVEMENTS

- Awarded the **Beyond the Call of Duty Award of the Year** for exceptional performance and dedication.

WORK HISTORY

ACMA Computers, Bangalore, Karnataka (September 2024 - Current)

Designation: Senior UAT Engineer

- Company Overview: Project: OTT Project
- Conduct User Acceptance Testing (UAT) to ensure final application quality and readiness
- Perform sanity checks on builds to validate stability and functionality
- Share sign-off reports with stakeholders, ensuring transparent communication on product readiness
- Use Charles Proxy and ADB tools for log analysis and troubleshooting
- Collaborate with cross-functional teams to align testing outcomes with project requirements

Project: OTT Project

Moolya Software, Bangalore, Karnataka October (2021 - September 2024)

Designation: Associate Test Lead

Projects: OTT

- Release Management: Oversee the release process for Web platforms to ensure smooth deployment and delivery of software products to end-users
- Team Leadership: Lead multiple small teams focused on web testing, payment systems, and subscription feature testing, providing clear guidance and support
- Comprehensive Testing: Perform playability, new feature, regression, smoke, and sanity testing to ensure the product meets quality standards
- Test Documentation: Create and maintain detailed test plans, test cases, and execution logs for thorough testing coverage
- Defect Management: Log, retest, and resolve bugs while managing stories, subtasks, and test cycles efficiently
- Platform Expertise: Skilled in testing platforms including web, mobile web, mobile devices, and TVs (Android, Apple, LG, Samsung, X-Box, PS5)
- Team Support: Provide guidance, coordination, and direction to foster the team's collective success and efficiency
- QA Sign-Off: Ensure all Standard Operating Procedures (SOPs) are met before approving releases for production deployment
- Agile Collaboration: Actively participate in Agile ceremonies such as daily stand-ups, sprint planning, retrospectives, feature handovers, and release engineering activities, Deployment Management: Utilize tools like GIT and Harness pipelines for efficient and error-free deployment processes
- Team Operations: Manage team operations including timesheet approvals, leave management, addressing people issues, onboarding new team members, and conducting knowledge transfer sessions (KT)

E-Commerce

- Conducted functional and exploratory testing for e-commerce platforms
- Monitored API calls using Chrome Dev Tools and backend tools
- Issued QA sign-offs for features and raised issues in Jira, ensuring resolution
- Facilitated knowledge transfer sessions for team members and freshers
- Delivered daily status reports to clients and internal teams

Zucitech Software, Bangalore, Karnataka (October 2019 - October 2021)

Designation: Senior QA

- Worked on OTT applications across mobile and TV platforms
- Verified content playability, analyzed API calls, and logged bugs using Charles Proxy and Jira
- Documented test cases in BDD format for automation use
- Performed functional, regression, smoke, and sanity testing
- Managed team in absence of lead and acted as secondary POC

Pole To Win, Bangalore, Karnataka (February 2015 - September 2019)

Designation: Senior Game Tester

- Conducted functional and regression testing on mobile game applications
- Debugged errors using Charles Proxy and raised issues in Jira
- Reported issues and got them to closure
- Led a team of two and provided QA sign-offs for game features

DISCLAIMER

I hereby declare that the information provided above is true and accurate to the best of my knowledge and belief.